

BARTLETT/JACKSON AMBULANCE SERVICE

2017 ANNUAL REPORT

Bartlett Jackson Ambulance again had a busy year in 2017 with nearly 600 emergency medical calls, a record high. Calls for service included medical emergencies, traumatic injuries, motor vehicle collisions, fires, back country carry-outs and assistance to surrounding towns. We are proud to have served our community strictly using paid-call volunteers dedicated to helping friends, neighbors and visitors in the towns of Bartlett, Jackson and Hart's Location.

We continue to grow with a few providers joining this year adding to our roster.

All members of the service are nationally certified and New Hampshire licensed EMT's Advanced EMT's and Paramedics who have gone through rigorous training, testing and continuing education to provide professional emergency medical care at the basic and advanced life support level. Several of our members have pursued advanced medical training and we are proud to have physicians, physician's assistants, critical care nurses, and pre-medicine students among our ranks. Our service is further strengthened with members from the United States Air Force, law enforcement, American Mountain Guide Association, National Ski Patrol and North East Air Alliance, just to name a few. We are thankful to have such a diverse group of medical providers who deliver high quality and compassionate care to our patients.

Bartlett Jackson Ambulance Service continues to partner with SOLO and acts as a clinical site for EMT students. We have also teamed up with the VNA, and other home health care providers of the Mount Washington Valley and the Carroll County Coalition. A Matter of Balance is a newcomer offering classes for people at risk of falls and is held at The Memorial Hospital a Maine Health Affiliate.

This past year we performed research on how to decrease emergency department visits for our elderly patients. It was identified that falls are the top reason for requiring emergency medical service in this cohort. Several action items have been highlighted to prevent falls and serious injury and we look forward to implementing these strategies in 2018. This strategy has worked with several patients, helping them remain at home as they age, often assisting them with issues that no longer require a trip to the emergency department.

Many folks have benefited from our equipment loan project, from lift systems to walkers, crutches, canes and other home health care devices. I would like to thank the people that have donated equipment to this project that they no longer require. We may be able to help with special needs, please ask.

Community outreach has been so successful we estimate it saved approximately 36 trips to Memorial Hospital.

We would like to thank the towns of Bartlett and Jackson, the citizens of both towns and the folks of Hart's Location for their support, we can't do this without you!

Thank You New Hampshire Fish and Game and the New Hampshire State Police from Troops E and F as well for all you do to keep us safe in both urban and wilderness settings. We would also like to thank

Mountain Rescue Service, Bartlett Fire, Jackson Fire, Bartlett Police, Jackson Police, Carroll County Sheriffs dispatch and officers and the United States Forest Service for all their efforts, Memorial Hospital and Saco River Medical group for your trust and support of BJAS. Thank you AMC for sharing your personnel as well as Attitash, Jackson Ski Touring, Black Mt. Patrol and SOLO. Working with all of you has been a pleasure. Again thanks to the crew at Northern Extremes for supplying equipment and personnel for remote rescues.

Respectfully submitted,

Rick Murnik
Sue Gaudette
Eric Pederson
Co-Directors